
LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.45 Central Office, Line And Trunk Features****A. General**

The features in this Section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases. Central Office Calling Features are optional features of central office services furnished to individual line end users. The Company may furnish Central Office Calling Features where there is available central office equipment with the proper program updates as determined by the Company. Central Office Calling Features are only provided for basic access line services. The Customer will be billed a charge for each change made to features or a group of features included in the Customer's service.

B. Description of Line and/or Trunk Features - The following features are for end user lines:

Call Forwarding Busy Line - This feature automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding Busy Line/Don't Answer - This feature automatically reroutes an incoming call to a Customer predesignated number when the called number is busy or when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding Don't Answer - This feature automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.45 Central Office, Line And Trunk Features, (Cont'd.)****B. Description of Line and/or Trunk Features (Cont'd)**

Call Forwarding Variable - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Simultaneous Call Forwarding - Provides the Customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the Customer. Toll charges may apply on forwarded calls.

Call Trace - Allows a Customer to trace the most recent incoming call by dialing a code to automatically request that the Company record a caller's originating telephone number and the date and time of the call as well as the date and time the Customer initiated trace. The information is disclosed only to a law enforcement agency for investigation and case preparation purposes.

Call Waiting/Cancel Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.45 Central Office, Line And Trunk Features, (Cont'd.)****B. Description of Line and/or Trunk Features (Cont'd)**

Caller ID - Allows the subscriber to view the listed telephone number from which the incoming call is dialed before the call is answered. The calling number is displayed on a Customer provided compatible device attached to the Customer's telephone line.

Caller ID Name - Allows the subscriber to view the listed name from which the incoming call is dialed before the call is answered. The calling name is displayed on a Customer provided compatible device attached to the Customer's telephone line.

Caller ID Name and Number - Allows subscriber to view listed name associated with the telephone number before the phone is answered. The calling number and name are displayed on a Customer provided compatible display device attached to the Customer's telephone line.

Anonymous Call Rejection - Allows a Customer to redirect incoming calls for which calling name and number display has been suppressed through the use of Per-Call Blocking or All-Call Blocking, to an announcement indicating that the Customer is not presently accepting such calls. The Customer may activate and deactivate the feature by dialing a code.

Remote Access to Call Forwarding - This feature combines call forwarding with remote access capability. In addition to the current call forwarding feature-access method, the Remote Access Call Forwarding feature provides Customers access from any tone-type address signaling capable telephone. The Customer dials a remote access directory number and then is guided by voice messages to enter their home or office telephone number equipped with the Remote Access Call Forwarding feature, a Personal Identification Number (PIN) and a feature code.

Direct Connection (Hot Line) - Direct Connection (Hot Line) service is an automatic dialing feature, which provides the customer the ability to establish a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined number. Calls cannot be traced and 911 service is not accessible.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.45 Central Office, Line And Trunk Features, (Cont'd.)****B. Description of Line and/or Trunk Features (Cont'd)**

Repeat Call - This Automatic Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

Repeat Call feature also allows Customers, having reached a busy number, to dial a code before hanging up. Repeat Dialing feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be accessed with Repeat Call:

- Calls preceded by an interexchange carrier access code
- Calls to 900 and 976 Service numbers
- Calls to 911
- Calls to Directory Assistance
- Calls to toll free 8XX Service numbers
- International Direct Distance Dialed calls

Return Call - Allows the subscriber to automatically redial the number of the last incoming call whether answered or not.

Caller ID Per-Call Blocking (PCB) - This blocking option will allow callers to block the passage of their telephone numbers and/or names on outgoing calls by dialing a special code, prior to making each call.

Caller ID Per-Line Blocking (PLB) - Caller ID Per-Line Blocking will allow callers to automatically prevent the display of their telephone numbers and/or names on a permanent basis unless the service is deactivated, on a per call basis, by dialing a special code. Only available to domestic violence and federal, state, and local law enforcement agencies.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.45 Central Office, Line And Trunk Features, (Cont'd.)****B. Description of Line and/or Trunk Features (Cont'd)**

Special Ring - This feature allows a Customer to have up to three (3) separate telephone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive call waiting tone for each telephone number will be provided, where facilities permit, to Customers also subscribing to call waiting.

Speed Dial 30 - Allows placing calls to thirty (30) other phone numbers by dialing a one or two digit code rather than the complete phone number.

Speed Dial 8 - Allows placing calls to eight (8) other phone numbers by dialing a one or two digit code rather than the complete phone number.

Three Way Calling/Call Hold - The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switch hook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

Call Transfer Disconnect - Allows business Customers to add another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking.

Hunting - Line hunting which is provided subject to the availability of suitable central office facilities is an arrangement that groups together two or more main telephone exchange lines or trunks from the same central office so that incoming calls are automatically switched from the initial line, if in use, to the first non-busy line.

Touch-Tone Service - Provides for the origination of calls by means of instruments equipped for tone-type address signaling and special central office facilities. Touch-Tone Service is provided at no charge.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

C. Rates, per line

| | Monthly (First) | Monthly (Addl.) | Non-Recurring ³ |
|---|--------------------|--------------------|----------------------------|
| Caller ID Number | \$9.10 | \$9.10 | \$15.65 |
| Caller ID Name and Number | \$10.70 | \$10.70 | \$15.65 |
| Call Forwarding Variable | \$6.45 | \$6.45 | \$15.65 |
| Remote Access to Call Forwarding ¹ | \$2.75 | \$2.75 | \$15.65 |
| Call Waiting/Cancel Call Waiting | \$8.00 | \$8.00 | \$15.65 |
| Three Way Calling/Call Hold ² | \$4.00 | \$2.50 | \$15.65 |
| Return Call ² | \$4.00 | \$2.50 | \$15.65 |
| Repeat Call ² | \$4.00 | \$2.50 | \$15.65 |
| Speed Dial 30 | \$4.00 | \$3.00 | \$15.65 |
| Speed Dial 8 | \$4.00 | \$3.15 | \$15.6 |
| Hunting | | | |
| Rotary | N/C | N/C | N/C |
| Circular | \$0.85 | \$0.85 | \$3.25 |
| Preferential | \$2.80 | \$0.85 | \$3.25 |
| Direct Connection (Hot Line) ⁵ | \$10.00 | \$50.00 | |
| Three Way Calling | \$3.65 | \$3.65 | \$15.65 |
| Call Return | \$3.65 | \$3.65 | \$15.65 |
| Auto Redial | \$3.65 | \$3.65 | \$15.65 |

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When a single feature is ordered, the "first" monthly rate applies. When multiple features are ordered, one "first" monthly rate applies and the "add'l" monthly rate applies to the remaining services according to the ordering sequence.

- 1- Applies in addition to Call Forwarding Variable
- 2- Available on a per use basis for non-subscribers: Three Way Calling - \$0.95 per activation, \$6.00 monthly cap and Return Call and Repeat Call - \$0.62 per activation, \$4.66 monthly cap.
- 3- Maximum non-recurring charge per line is \$14.50 except when Simultaneous Call Forwarding is established.
- 4- Installation an move charge of \$12.00 also applies in addition to non-recurring charge. Nonrecurring charge applies in addition to nonrecurring charge for other custom calling features.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

C. Rates, per line, (cont'd.)

The additional monthly rates specified above are not applicable when ordered with the following services:

| | Monthly | Nonrecurring ³ |
|---|----------------------------------|---------------------------|
| Call Forwarding Busy Line | \$3.00 | \$15.65 |
| Call Forwarding Don't Answer | \$3.00 | \$15.65 |
| Call Forwarding Busy Line/Don't Answer | \$4.00 | \$15.65 |
| Special Ring | | |
| One Dependent DN | \$6.00 | \$15.65 |
| Two Dependent DNs | | |
| First Dependent DN | \$6.00 | \$15.65 |
| Second Dependent DN | \$2.00 | \$15.65 |
| Simultaneous Call Forwarding ⁴ | \$4.35 | \$14.50 |
| Call Transfer Disconnect | N/C | \$14.50 |
| Anonymous Call Rejection | \$2.00 | \$15.65 |
| Message Waiting Indication | N/C | \$15.65 |
| | Per Successful Activation | |
| Call Trace | \$6.00 | |

- 1- Applies in addition to Call Forwarding Variable.
- 2- Available on a per use basis for non-subscribers: Three Way Calling - \$0.81 per activation, \$6.00 monthly cap and Return Call and Repeat Call - \$0.62 per activation, \$4.66 monthly cap.
- 3- Maximum non-recurring charge per line is \$14.50 except when Simultaneous Call Forwarding is established.
- 4- Installation and move charge of \$12.00 also applies in addition to non-recurring charge. Nonrecurring charge applies in addition to nonrecurring charge for other custom calling features.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

D. Rates

| | Per Call |
|-------------------|----------|
| Three Way Calling | \$0.95 |
| Auto Redial | \$0.65 |
| Call Return | \$0.75 |

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

E. Caller ID Provisions

This feature enables the customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls.

When a Caller ID is activated on a customer's line, the CPN of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.45 Central Office, Line And Trunk Features, (Cont'd.)****E. Caller ID Provisions, (cont'd.)**

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

F. Remote Call Forwarding

Remote Call Forwarding (RCF) is a local exchange telecommunications service feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 8XX Service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF Customer pays the applicable charges for the forwarded portion of the call.

Remote Call Forwarding service is offered subject to availability of suitable facilities. Remote Call Forwarding service is not offered where the terminating station is a coin telephone. The Company will not provide identification of the originating telephone number to the RCF Customer.

Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, the normal grade end-to-end transmission is not guaranteed on such calls. Remote Call Forwarding service is not represented as suitable for satisfactory transmission of data.

One directory listing in the Alphabetical Directory is provided without charge. Each Remote Call Forwarding feature allows for forwarding one call at a given time. An additional path is necessary for each additional call to be forwarded simultaneously.

Remote Call Forwarding service will only be provided when, in the judgment of the Company, the Customer subscribes to sufficient RCF features and facilities at the terminating location to adequately handle calls without interfering with or impairing any services offered by the Company.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

F. Remote Call Forwarding, (cont'd.)

1. Rates and Charges

| | Monthly Recurring | Non- Recurring |
|--|----------------------|-------------------|
| Remote Call Forwarding: | | |
| First Path | \$17.50 | \$15.65 |
| Each Additional Path | \$17.50 | \$15.65 |
| Change Charge (to change forwarding # or # at call forwarding location to both at same time) | | \$15.65 |

Local Usage Charges associated with Remote Call Forwarding.

| Day Rates: | Initial Minute | Add'l Minute |
|---------------------------|-------------------|-----------------|
| 0-14 miles | \$0.04 | \$0.01 |
| 15-23 miles | \$0.05 | \$0.02 |
| 23+ miles | \$0.06 | \$0.03 |
| Evening and Holiday Rates | 20% off Day Rate | |
| Night and Weekend Rates | 35% off Day Rate | |

Rate Period Definitions:

| | |
|----------------|---|
| Day: | Monday-Friday 8:00 am to 4:59 pm |
| Evening: | Sunday-Friday 5:00 pm to 10:59 pm |
| Night Weekend: | Sunday-Friday 11:00 pm to 7:59 am, 11:00 pm Friday to 4:59 pm Sunday |
| Holidays: | Christmas Day, New Year's Day, Independence Day, Labor Day, Thanksgiving Day. |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages

3.46.1 True Business SolutionsSM *

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The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

Three (3) business lines

Touch-tone

Hunting

Unlimited Local Calls

1500 IntraLATA Minutes

200 Long Distance Minutes per location (Additional minutes can be purchased)

Choice of six (6) features on each line from the You Choose feature package options³

| | One Year Term | Two Year Term |
|-------------------------------|----------------------|----------------------|
| Rate group B – Flat | \$ 123.85 | \$ 118.60 |
| Rate group B – Metro | \$ 123.85 | \$ 118.60 |
| Rate group D – MCA1 | \$ 148.00 | \$ 141.70 |
| Rate group D – MCA2 | \$ 154.30 | \$ 146.95 |
| Rate group D – Principle Zone | \$ 143.80 | \$ 136.45 |

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

*As of September 1, 2005, this product will only be available to current customers at their current location.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.1 True Business Solutions, (cont'd.)

Incremental Line Package Includes:

One (1) line

Touch-tone

Hunting

Unlimited Local Calls

500 LATA Minutes

200 Long Distance Minutes per location (Additional minutes can be purchased)

Choice of six (6) features on each line from the You Choose feature package options

| | One Year Term | Two Year Term |
|-------------------------------|--------------------------|--------------------------|
| Rate group B – Flat | \$37.75 | \$35.65 |
| Rate group B – Metro | \$37.75 | \$35.65 |
| Rate group D – MCA1 | \$46.15 | \$44.05 |
| Rate group D – MCA2 | \$48.25 | \$45.10 |
| Rate group D – Principle Zone | \$44.05 | \$41.95 |

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.46 Bundled Packages, (Cont'd.)****3.46.1 True Business Solutions, (cont'd.)****True Business Long Distance Buckets^{1 2} (ALL RATE GROUPS)**

| | Incremental Charge | Overage |
|--|-------------------------------|----------------|
| 200 Minute Long Distance Bucket | \$ 0.00 | \$ 0.069 |
| 500 Minute Long Distance Bucket | \$ 13.75 | \$ 0.069 |
| 1500 Minute Long Distance Bucket | \$ 57.50 | \$ 0.069 |
| 2500 Minute Long Distance Bucket | \$ 90.00 | \$ 0.049 |
| Basic Package Installation Fees (Non-Recurring) | | \$116.49 |
| Incremental Line Package Installation Fees (Non-Recurring) | | \$38.83 |
| Feature Package Installation Fees (Non-Recurring) | | No Charge |

- 1- The pricing listed is in addition to the True Business base package which includes 2000 minutes of long distance. The incremental price will be paid for additional minutes.
- 2- The overage rate is applied if the customer goes over allotted minutes and is billed in 6-second increments with an 18 second minimum.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.2 PRI Bundled Package

The PRI Bundled Package provides eligible ¹ customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

| | | | |
|--|-------|------------|-----|
| PRI Bundled Package, Monthly Recurring | Flat | \$ 761.25 | (I) |
| | Metro | \$ 1023.75 | |

3.46.3 Long Distance Bucket Packages

The Long Distance Buckets are bundled packages of long distance minutes billed under one flat rate. The package rate includes all applicable charges excluding tax. The Long Distance buckets are available to all product subscribers while True Business SolutionSM subscribers receive additional discounts. Customer's may choose from five (5) different packages listed below.

| True Business Long Distance Buckets | Incremental Charge | Overage ² |
|-------------------------------------|--------------------|----------------------|
| 200 Minute Long Distance Bucket | \$ 10.00 | \$ 0.069 |
| 500 Minute Long Distance Bucket | \$ 23.75 | \$ 0.069 |
| 1500 Minute Long Distance Bucket | \$ 67.50 | \$ 0.069 |
| 2500 Minute Long Distance Bucket | \$ 100.00 | \$ 0.049 |

- 1 Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500.
- 2- The overage rate is applied if the customer goes over allotted minutes and is billed in 6-second increments with an 18 second minimum.

¹ Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.4 You Choose Features Package

The You Choose Feature Package is a bundled package allowing customers to select six (6) of the features listed below with one flat rate. The package rate includes all applicable charges excluding tax. The You Choose Feature Package is available to all product subscribers while True Business SolutionSM subscribers receive this package at no additional cost.

| | One Year Term | Two Year Term |
|-----------------------------|--------------------------|--------------------------|
| You Choose Features Package | \$ 13.00 | \$ 11.00 |

Feature Options Include:

Caller Identification Name and Number
Remote Access to Call Forwarding
Call Forwarding Variable
Call Waiting/Cancel
Call Return
Three way Calling
Speed Dial 8
Speed Dial 30
Auto Redial
Call Forwarding – Busy/Don't Answer
Call Forwarding – Busy
Call Forwarding – Don't Answer

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.5 True Business Total Communications and Digital Total Communications ¹

True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package ².

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package ². The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Package pricing is determined by the contract length (one-year or two-year term). Full termination liabilities are assessed for early termination of service.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.5 True Business Total Communications and Digital Total Communications, (cont'd.)¹

| Monthly Recurring Charges | 1 Year Term | 2 Year Term |
|---|-------------|-------------|
| Voice Package Price | \$ 173.10 | \$ 155.70 |
| Incremental Line Price | \$ 28.85 | \$ 25.95 |
| Non-Recurring Charges | | |
| Base Package Installation Fees | \$199 | |
| Incremental Voice Line Package Installation Fees ³ | \$20 | |

- 1 True Business Total Communications and Digital Total Communications is not eligible for further discounting.
- 2 Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.
- 3 Applies to add incremental lines to existing service.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.46 Bundled Packages, (Cont'd.)****3.46.6 PRI Bundled Package #2**

The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

| | One Year | Two Year | Three Year |
|-----------------------------|-----------------|-----------------|-------------------|
| Per Package Charges: | Term | Term | Term |
| Monthly Recurring | \$ 869.40 | \$ 827.40 | \$ 785.40 |
| Non-Recurring | \$1,500.00 | \$1,500.00 | \$1,500.00 |
| Optional Features | MRC | | |
| Caller ID Name & Number | \$ 75.00 | | |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.46 Bundled Packages, (Cont'd.)****3.46.7 True Business Total Communications and Digital Total Communications ¹ #2**

True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package ².

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package. The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Full termination liabilities are assessed for early termination of service.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.46 Bundled Packages, (Cont'd.)****3.46.7 True Business Total Communications and Digital Total Communications¹ #2, (cont'd.)**

| | 1 Yr. Term | 2 Yr. Term | 3 Yr. Term |
|---|-------------------|-------------------|-------------------|
| Monthly Recurring Charge | | | |
| Voice Package Price | \$ 191.70 | \$ 167.70 | \$ 161.70 |
| Incremental Line Price | \$ 31.95 | \$ 27.95 | \$ 26.95 |
| Non-Recurring Charges | | | |
| Base Package Installation Fees | \$ 199.00 | | |
| Incremental Voice Line Package Installation Fees ³ | \$ 20.00 | | |

- 1 True Business Total Communications and Digital Total Communications pricing is contributory but not eligible for discount on the Independence Plan. True Business Total Communications and Digital Total Communications pricing is not eligible for discount on the Standard Plan.
- 2 Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.
- 3 Applies to add incremental lines to existing service.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business SolutionsSM #2

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

Three (3) business lines
Touch-tone
Hunting
Unlimited Local Calls
1500 IntraLATA Minutes
200 Long Distance Minutes per location (Additional minutes can be purchased)
Choice of six (6) features on each line from the You Choose feature package options³

Monthly Recurring Charges:

| One Year | Two Year | Three Year |
|-----------------|-----------------|-------------------|
| Term | Term | Term |
| \$ 114.40 | \$ 109.15 | \$ 104.95 |

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

(N)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business Solutions #2, (cont'd.)

Incremental Line Package Includes:

One (1) line

Touch-tone

Hunting

Unlimited Local Calls

500 LATA Minutes

200 Long Distance Minutes per location (Additional minutes can be purchased)

Choice of six (6) features on each line from the You Choose feature package options

Monthly Recurring Charges

| One Year | Two Year | Three Year |
|-----------------|-----------------|-------------------|
| Term | Term | Term |
| \$31.45 | \$30.40 | \$28.30 |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business Solutions #2, (cont'd.)

True Business Long Distance Buckets^{1,2}

| | Incremental Charge | Overage |
|--|-----------------------|-----------|
| 200 Minute Long Distance Bucket | \$ 0.00 | \$ 0.069 |
| 500 Minute Long Distance Bucket | \$ 13.75 | \$ 0.069 |
| 1500 Minute Long Distance Bucket | \$ 57.50 | \$ 0.069 |
| 2500 Minute Long Distance Bucket | \$ 90.00 | \$ 0.049 |
| Basic Package Installation Fees (Non-Recurring) | | \$116.49 |
| Incremental Line Package Installation Fees (Non-Recurring) | | \$38.83 |
| Feature Package Installation Fees (Non-Recurring) | | No Charge |

- 1- The pricing listed is in addition to the True Business base package which includes 2000 minutes of long distance. The incremental price will be paid for additional minutes.
- 2- The overage rate is applied if the customer goes over allotted minutes and is billed in 6-second increments with an 18 second minimum.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.47 Promotions

The Company may from time to time engage in special promotional offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to prior notification and approval by the Commission.

3.48 Individual Case Basis Pricing

Rates for Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB rates will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.49 Allegiance Standard Discount Pricing Plan*

The Company's pricing structure offers discounts on its monthly recurring charges based upon term plan agreement as specified by the Customer. A Customer may select one-year, two-year, or three-year plan period, which defines the Customer's fixed percentage discount as follows:

| | |
|----------------------|--------------|
| One-year Term Plan | 15% Discount |
| Two-year Term Plan | 20% Discount |
| Three-year Term Plan | 20% Discount |

Discounts are applied to the base rates identified in this tariff. Upon selecting a term plan, the Customer agrees to fulfill the minimum time requirement of the contract, which will commence when service is initiated. A Customer may increase the term period of the contract at any time, thus increasing the rate of the discount applicable to the Customer's service arrangement.

The Company's pricing structure also offers a 25% discount on non-recurring charges applicable to the Customer's specific service options.

Customers who make a monthly revenue commitment for Allegiance services will receive the associated rate indicated within this tariff. All services billed by the Company, including local, long distance and calling card services, will contribute to the monthly revenue commitment. If the customer does not meet their monthly revenue commitment, the customer will be invoiced for the difference.

Customers who terminate services (except Integrated Services) prior to fulfilling their term commitment may be assessed a termination liability fee in an amount equal to the monthly revenue commitment level multiplied by the number of months remaining in their term. Customers who terminate Integrated Services (Integrated Access and Total Communications) prior to fulfilling their term agreement may be assessed a termination liability fee equal to the monthly recurring charges multiplied by the number of months remaining in the term agreement. The termination liability will be billed in one lump sum. Customers will not incur a termination liability fee if they: (1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current plan; and (2) commit to a monthly revenue commitment level equal to or greater than their current minimum monthly commitment level.

*This plan is not available to Customers whose service is provisioned by UNE-P.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.49 Allegiance Standard Discount Pricing Plan (Cont'd.)

The following services and/or charges are not eligible for discounted pricing:

- Account Setup Fee
- Calling Card Service
- End User Common Line Charge
- End User Port Charge
- Digital PBX Trunk Package Service
- Directory Assistance
- Integrated Services*
- Operator Services
- Public/Pay Telephone Surcharge
- Switched and Dedicated Long Distance
- Switched and Dedicated Toll Free Service
- Usage Sensitive Features
- PRI Package
- Local Number Portability
- True Business
- You Choose Feature Packages

Services provided on a pure resale or UNE-P basis will not receive discounts on monthly recurring or non-recurring charges.

*Line and data services only. Discounted pricing still applies to features and applicable usage.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.50 Independence Plan Discount Pricing

The Independence Plan will offer three (3) levels of discounts to its customers based on the number of features, revenue volume and revenue commitments.

Level 1 - Independence Plan Feature Discounts

The Independence Plan Feature Discount will discount features based on the number of features subscribed to a line. List rates will be established for Custom Calling features at the market level. Independence Plan Feature Discounts are determined at a line level based on the number (see Chart 1) of eligible (see Chart 2) features that are subscribed to on the individual line. This discount is applied before any other discounts.

| Number of Customer Calling Features on a Line | Feature Discount |
|---|------------------|
| 2 | 20% |
| 3 | 30% |
| 4 or more | 40% |

| Custom Calling Features | Contributory | Eligible |
|-------------------------------|--------------|----------|
| Caller ID options | Yes | Yes |
| Call Forwarding options | Yes | Yes |
| Call Waiting | Yes | Yes |
| Call Return | Yes | Yes |
| Auto Redial | Yes | Yes |
| Three Way Calling | Yes | Yes |
| Speed Dial options | Yes | Yes |
| Distinctive Ring | Yes | Yes |
| Anonymous Call Rejection | No | No |
| Selective Blocking (Per Call) | No | No |
| Complete Blocking (Per Line) | No | No |
| Call Transfer | No | No |
| Message Waiting Indicator | No | No |

LOCAL EXCHANGE SERVICES TARIFF
SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.50 Independence Plan Discount Pricing (Cont'd)**Level 2 - Independence Plan Volume Discounts**

The tier level of the term commitment determines the retroactive (per invoice cycle) volume discount schedule. All tier levels have a one-year term commitment for Missouri service locations. Total contributory services under the Customer Master Account Level are to be aggregated during the billing cycle, to determine the earned discount percentage. The earned discount percentage will be applied to all eligible billing to determine The Independence Plan Volume Discounts earned. Product discounts are determined after feature discounts are applied.

| Total Monthly Charges | Tier 1 Commitment | Tier 2 Commitment ¹ | Tier 3 Commitment |
|-------------------------|----------------------|-----------------------------------|----------------------|
| \$100.01 - \$149.99 | 10% | 15% | 15% |
| \$150.00 - \$299.99 | 13% | 18% | 18% |
| \$300.00 - \$599.99 | 15% | 20% | 20% |
| \$600.00 - \$1199.99 | 17% | 22% | 22% |
| \$1,200.00 - \$2,399.99 | 19% | 24% | 24% |
| \$2,400.00 - \$3,699.99 | 21% | 26% | 26% |
| \$3,700.00 - \$5,599.99 | 23% | 28% | 28% |
| \$5,600.00 + | 25% | 30% | 30% |

| Products and Services | Contributory | Eligible |
|-------------------------------------|--------------|----------|
| Dedicated Internet Access Services | Yes | Yes |
| Total Communications – Base Package | Yes | No |
| Total Communications – Incrementals | Yes | No |
| Integrated Access Channel Packages | Yes | No |
| Business Line and Analog PBX Trunk | Yes | Yes |
| Digital PBX Service | Yes | Yes |
| Digital PBX Package | Yes | No |
| ISDN PRI Service | Yes | Yes |
| ISDN PRI Package | Yes | No |
| Remote Call Forwarding (RCF) | Yes | Yes |
| Voice Mail | Yes | Yes |
| Custom Calling Features | Yes | Yes |
| Directory Listing Services | Yes | Yes |
| Usage Sensitive Services | Yes | Yes |
| Operator Services | Yes | Yes |
| Wire Maintenance Plan | Yes | No |
| Toll Blocking Options | Yes | Yes |
| Local Usage | Yes | Yes |

¹ Missouri service locations have a one-year term commitment. Non-Missouri service locations have a two-year term commitment.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.50 Independence Plan Discount Pricing (Cont'd)

Level 2 - Independence Plan Volume Discounts , (Cont'd)

| Products and Services | Contributory | Eligible |
|---|--------------|----------|
| InterLATA Usage | Yes | No |
| IntraLATA Usage | Yes | Yes |
| Toll Free | Yes | No |
| Service Order Charges | No | No |
| Installation Charges | No | No |
| Promotional Installation Charges | No | No |
| International Usage | Yes | No |
| Calling Card | Yes | No |
| Local Number Portability | Yes | No |
| No Primary Interexchange Carrier – Primary Interexchange Carrier Charge | No | No |
| End User Common Line Charge | Yes | No |
| Account Set Up Charge | No | No |
| Taxes | No | No |
| Universal Service Fund | No | No |
| Local Call Detail Charge | Yes | Yes |
| Allegiance Internet Services | Yes | Yes |
| Allegiance Select Usage | No | No |
| Individual Case Basis | Yes | No |
| Other | TBD | TBD |
| DSL Services | Yes | No |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.50 Independence Plan Discount Pricing (Cont'd)

Level 3 - Independence Plan Customer Revenue Commitment Discounts

Customer has the option to make a monthly-billed revenue guarantee, and receive an additional discount off net total billing for the invoice cycle, before the application of any taxing elements.

| Customer Level Commitment | |
|---------------------------|----|
| \$500 | 3% |
| \$1000 | 4% |
| \$1500 | 5% |
| \$2000 | 6% |
| \$2500 | 7% |

Customer Level Commitments are measured at the Customer Master Account level, governing all invoices and service locations associated with the customer master service agreement. This discount is to be applied to the net total invoiced charges before the application of any taxing elements for the billing cycle, after all other product charges and/or discounts are applied. Any Allegiance Select usage will **NOT** contribute to the Customer Level Commitment discount.

If customer does not meet the revenue commitment, a shortfall penalty will be assessed, and no further discounting will be applied. At the time a multi-location customer agrees to a customer revenue commitment, the customer must determine which location will be billed the shortfall amount.

If customer's total billing (before application of taxing elements) for the invoice cycle does not meet the revenue commitment after the Independence Plan Customer Revenue Commitment Discounts are applied, NO shortfall penalty will be assessed. For example, a customer agrees to a \$500 revenue commitment and after all the applicable discounts are applied the customer's invoice amount is \$510. Since they reached their minimum revenue commitment they qualify for an additional 3% (\$15.30). When you subtract the discount from the total invoice the customer's billable amount is now \$494.70. Though their total billable amount (after all discounts) falls below their commitment we will not charge them a shortfall since it was the discount that took them below.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.51 Emergency Redundancy Routing**

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or "all trunks busy" condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with Digital PBX, Digital PBX Package, PRI Bundled Package, and True Business Total Communications and Digital Communications only.

ERR is available on a per T-1 basis, for up to four T-1s per location. ERR is available where facilities permit. The Company's ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

| | |
|--------------------------|----------|
| | Per T-1 |
| Non-Recurring Charge | \$250.00 |
| Monthly Recurring Charge | \$ 25.00 |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made, and shall be subject to prior notification and approval by the Commission.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and condition of this tariff.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

- 4.1 XOptions Simplification Promotion** - This promotion is available to New and Existing Customers that subscribe to XOptions Bundles 5A, 6A, 7A, 13A, 15A and 16A, pursuant to this promotion on or before December 31, 2004.

Under this promotion, Customers will receive a 15% discount off the tariff prices for the XOptions bundles specified above. The promotional discount will apply to the monthly recurring charge and overage usage charges only. The discount does not apply to packages B, C or D of the XOptions offerings. This promotion does not apply to any XOptions bundles or packages that are not listed above.

This promotion may not be combined with other promotions and special offers, except for the XOption #7 and #16 Promotions. This promotion may not be used with any individual case basis offerings.

4.1.1 Business Line Simplification Promotion

This promotion is available to New and Existing Customers that order business lines pursuant to this promotion on or before July 31, 2004 with a minimum of a two year term commitment. Under this promotion, Customers who order business lines according to Sections 3.26 of this tariff may select up to seven features at no additional cost. The eligible features include: 3-Way Calling, Call Transfer, Caller ID and Name, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer and Sequential Hunting. Customers must comply with all other terms and conditions of the business line offering as specified in the tariff.

This promotion may not be used with any individual case basis offerings.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

4.2 Go with XO Integrated Access Promotion

New or Existing Company Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion and Customers who currently subscribe to Company voice services respectively, who sign up for Company's Integrated Access product on or before September 30, 2002 may be eligible to receive a reduced requirement for local exchange lines or channels.

To be eligible for this promotion, New and Existing Customers must purchase a minimum of six (6) local exchange lines or channels and reach a minimum total of fourteen (14) voice and data channels combined and, at a minimum, enter a one (1) year service order agreement. All other terms and conditions of Company's Integrated Access product, listed in Section 3.17 of this Tariff, apply. To be eligible for this promotion, Customers must be located in an area where the Company is collocated in the ILEC wire center serving the Customer. Other Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**4.3 Go with XO 2 Promotion**

New Company Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion, who sign a one year term for Company's products listed below on or before September 30, 2002 may be eligible to receive one free month for a year of service.

To be eligible for this promotion, New Company Customers must sign a one year term for one of the following products: Integrated Access at speeds of 256k and greater; Dedicated Internet Access; XOptions with a Dedicated Internet Access component; ISDN PRI; switched T1; or local lines and trunks. All products with a DSL component and XOptions M – Satellite Office Solutions are ineligible for this promotion. New Company Customers choosing local lines and trunks must purchase a minimum of ten (10) local lines. New Company Customers must be located in an area where the Company is collocated in the ILEC wire center serving the Customer to be eligible for this promotion. Other New Company Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.

The free month will be the 13th month of Customer's contract and, because Company bills in advance for recurring charges, will appear as an automatic credit on the Customer's account in the Customer's 12th billing cycle. The free month is defined as the applicable monthly recurring charge (MRC) for the product(s) chosen by the New Company Customer. The free month will appear as an automatic credit on the Customer's account. Credits do not include usage, taxes, user fees, or surcharges. This promotion does not apply to Multiple Service Discount Customers, may not be combined with any other promotion except the Go with XO Integrated Access Promotion and will be available until September 30, 2002, unless sooner canceled, withdrawn or modified. In cases where the free month is outside of the Customer's contract term, all contract terms and conditions apply.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

4.4 Go with XO Upsell Promotion

This promotion is offered to Existing Company Voice Customers, defined as Customers who currently subscribe to Company voice services only. Existing Voice Customers who sign a one year term for one of the following Company services: Integrated Access, Dedicated Internet Access – T1 or below, or XOptions with a Dedicated Internet Access component on or before September 30, 2002 may be eligible to receive one free month of service. All products with a DSL component and XOptions M – Satellite Office Solutions are ineligible for this promotion.

To be eligible for this promotion, the Existing Voice Customers must also meet the following obligations. The Existing Voice Customers must subscribe to voice services under current contracts in good standing and have contracts that are not due to expire within sixty days. All Existing Voice Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Existing Voice Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.

The Existing Voice Customers must sign a new contract for the service chosen under this promotion. For Customers signing new contracts for Integrated Access or XOptions, the new contract must be a one year term. This restriction does not apply to Customers signing new contracts for Dedicated Internet Access. The Monthly Recurring Charge (MRC) of the new contract, or of the new contract combined with the existing contract if it remains in effect, must be at least \$300 greater than the MRC of the existing contract.

The free month will be the 13th month of Customer's contract. The free month is defined as the applicable monthly recurring charge (MRC) only for the new product chosen by the Existing Voice Customer. The free month will appear as an automatic credit on the Customer's account. Credits do not include usage, taxes, user fees, or surcharges. This promotion does not apply to Multiple Service Discount Customers. This promotion may not be combined with any other promotion except the Go with XO Integrated Access Promotion and will be available until September 30, 2002, unless sooner canceled, withdrawn or modified. In cases where the free month is outside of the Customer's contract term, all contract terms and conditions apply.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**4.5 Contract Renewal Promotion II**

Company Customers whose service is provided on a month to month contract, or whose current contract is within thirty (30) days of expiration, and who execute a new one year term contract for all voice products, excluding voice features, that have a monthly recurring charge component between April 5, 2004 and December 31, 2004 may be eligible to receive one free month of service. The free month will appear on the Customer's invoice in the 12th month of Customer's contract.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

The free month is defined as the applicable monthly recurring charge(s) (MRC) for standard priced voice product(s), excluding voice features, chosen by the Customer. No free month credit shall exceed \$7,500. If customer's MRC(s) exceeds \$7,500, Customer will be charged the difference between the actual MRC(s) and \$7,500 in the free month. Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. This promotion cannot be combined with other promotions.

If Customer's Company service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's services shall apply.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

4.6 Premium XOption Deluxe Promotions

- 4.6.1 **Premium XOption #1 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$ 860.00 |
| | B=\$1,005.00 |
| | C=\$1,155.00 |
| | D=\$1,895.00 |

| | |
|-----------------------------|-----------|
| Non-Recurring Charge | \$ 800.00 |
|-----------------------------|-----------|

- 4.6.2 **Premium XOption #2 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$1,110.00 |
| | B=\$1,205.00 |
| | C=\$1,355.00 |
| | D=\$2,095.00 |

| | |
|-----------------------------|-----------|
| Non-Recurring Charge | \$ 800.00 |
|-----------------------------|-----------|

- 4.6.3 **Premium XOption #3 Deluxe Promotion** -The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$1,035.00 |
| | B=\$1,180.00 |
| | C=\$1,330.00 |
| | D=\$2,070.00 |

| | |
|-----------------------------|-----------|
| Non-Recurring Charge | \$ 800.00 |
|-----------------------------|-----------|

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

4.6 Premium XOption Deluxe Promotions, (Cont'd.)

- 4.6.4 **Premium XOption #4 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$1,260.00 |
| | B=\$1,355.00 |
| | C=\$1,505.00 |
| | D=\$2,245.00 |

| | |
|-----------------------------|-----------|
| Non-Recurring Charge | \$ 800.00 |
|-----------------------------|-----------|

- 4.6.5 **Premium XOption #5 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$1,435.00 |
| | B=\$1,580.00 |
| | C=\$1,730.00 |
| | D=\$2,470.00 |

| | |
|-----------------------------|------------|
| Non-Recurring Charge | \$1,800.00 |
|-----------------------------|------------|

- 4.6.6 **Premium XOption #6 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$1,660.00 |
| | B=\$1,755.00 |
| | C=\$1,905.00 |
| | D=\$2,645.00 |

| | |
|-----------------------------|------------|
| Non-Recurring Charge | \$1,800.00 |
|-----------------------------|------------|

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SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

4.6 Premium XOption Deluxe Promotions, (Cont'd.)

- 4.6.7 **Premium XOption #7 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before September 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$1,080.00 |
| | B=\$1,210.00 |
| | C=\$1,340.00 |
| | D=\$2,005.00 |

| | |
|-----------------------------|-----------|
| Non-Recurring Charge | \$ 999.00 |
|-----------------------------|-----------|

- 4.6.8 **Premium XOption #12 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$1,740.00 |
| | B=\$2,485.00 |
| | C=\$3,720.00 |
| | D=\$4,950.00 |

| | |
|-----------------------------|-----------|
| Non-Recurring Charge | \$ 800.00 |
|-----------------------------|-----------|

- 4.6.9 **Premium XOption #13 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$2,140.00 |
| | B=\$2,885.00 |
| | C=\$4,120.00 |
| | D=\$5,350.00 |

| | |
|-----------------------------|------------|
| Non-Recurring Charge | \$1,800.00 |
|-----------------------------|------------|

LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**4.6 Premium XOption Deluxe Promotions, (Cont'd.)**

4.6.10 Premium XOption #14 Deluxe Promotion - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$1,600.00 |
| | B=\$2,345.00 |
| | C=\$3,580.00 |
| | D=\$4,810.00 |

| | |
|-----------------------------|-----------|
| Non-Recurring Charge | \$ 800.00 |
|-----------------------------|-----------|

4.6.11 Premium XOption #15 Deluxe Promotion - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$2,000.00 |
| | B=\$2,745.00 |
| | C=\$3,980.00 |
| | D=\$5,210.00 |

| | |
|-----------------------------|------------|
| Non-Recurring Charge | \$1,800.00 |
|-----------------------------|------------|

4.6.12 Premium XOption #16 Deluxe Promotion - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before September 30, 2004.

| | |
|---------------------------------|--------------|
| Monthly Recurring Charge | A=\$1,045.00 |
| | B=\$1,175.00 |
| | C=\$1,305.00 |
| | D=\$1,970.00 |

| | |
|-----------------------------|-----------|
| Non-Recurring Charge | \$ 999.00 |
|-----------------------------|-----------|

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SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**4.6 Premium XOption Deluxe Promotions, (Cont'd.)****4.6.13 Premium XOption M Deluxe Promotion**

Customers signing new contracts for Deluxe XOption M located in Section 3.25.17 of this tariff on or before June 30, 2003 are eligible to receive the following promotional rates. All other requirements and pricing for this XOption as listed in Section 3.25.17 apply during the promotional period.

| | |
|---------------------------------|------------------|
| Monthly Recurring Charge | \$ 680.00 |
| Non-Recurring Charge | \$ 700.00 |

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SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

4.7 The Summer Long Distance Promotion #1

This promotion is available to customers that receive service in the SBC territory. In order to be eligible for this promotion, customers must subscribe to both XO local and long distance service at the same location for a minimum one year term and must generate at least \$15 in monthly revenue (exclusive of taxes and surcharges) per billing cycle.

Under this promotion, eligible customers will receive the promotional rate listed below for their intraLATA and interLATA intrastate long distance service. This rate will remain in effect for the Customer's first year of service.

Promotional Rate: \$0.0600

This promotion may not be combined with any other promotion or special offer, and will be available until December 31, 2004, unless sooner canceled, withdrawn, modified or extended.

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SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**4.8 The Summer Long Distance Promotion #2**

This promotion is available to customers that receive service in the SBC territory. In order to be eligible for this promotion, customers must subscribe to both XO local and long distance or dedicated long distance services.

Under this promotion, eligible customers will receive promotional rates listed below for their intraLATA and interLATA intrastate long distance service. Rates are based on the customers' monthly revenue and term commitments as specified below. The promotional rate will remain in effect for the length of the customer's term commitment.

| Monthly Revenue | Promotional Rate 1 Year Term |
|------------------------|---|
| \$50 | \$0.0800 |
| \$200 | \$0.0790 |
| \$500 | \$0.0790 |
| \$1,000 | \$0.0780 |
| \$2,500 | \$0.0780 |
| \$5,000 | \$0.0770 |
| \$10,000 | \$0.0770 |
| \$15,000 | \$0.0750 |
| \$20,000 | \$0.0740 |

This promotion may not be combined with any other promotion or special offer, and will be available until December 31, 2004, unless sooner canceled, withdrawn, modified or extended.

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SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

4.9 XOptions M -- Satellite Office Solutions Summer Promotion

This promotion is available to New and Existing Customers that subscribe to XOptions M -- Satellite Office Solutions, pursuant to this promotion on or before August 31, 2003, for a one year commitment.

Under this promotion, Customers may receive XOptions M -- Satellite Office Solutions service without having to meet the requirements set forth in section 3.25.17 of this tariff that the Customer: (1) receive XO service at a minimum of three locations; and (2) receive at one location, one of the sixteen XOptions bundles.

This promotion may be combined with other promotions and special offers. This promotion may not be used with any individual case basis offerings.

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SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**4.10 Contract Renewal Promotion III**

Customers whose service is provided on a month to month basis, or whose current term commitment is within thirty (30) days of expiration, and who execute a new contract with a one, two, or three year term, on or before December 31, 2004, for Basic Business Lines, Trunks, Two-way PRI, Integrated Access or XOption service offerings may be eligible to receive a ten percent (10%) pricing discount off their Monthly Recurring Charge for such service offering for the duration of the new contract term. The new contract term and this promotional discount will commence upon conclusion of the existing contract term.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

If Customer's service is terminated prior to the end of Customer's new contract term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's tariffs and contract shall apply.

This promotion may not be combined with any other promotion. The promotion does not apply to features, accounts with special off-tariffed pricing, or carrier accounts.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**4.11 The XO Answer**

This promotion is available to new and existing Customers who subscribe to both Company local and long distance service or who subscribe to Company Dedicated Long Distance for a minimum one year term commitment. Customers who sign up for service on or before March 31, 2004 may be eligible to receive the discounted intrastate long distance rate below. Promotional rates only apply for a one year term, after which Customer's long distance service rates will revert to Company's standard undiscounted rates.

Under this promotion, eligible Customers will receive the following long distance rates:

| | |
|------------|----------|
| Intrastate | \$0.0360 |
|------------|----------|

This promotion cannot be combined with any other promotions, individual case basis arrangements or special offers. This promotion is not available for Company's XOptions calling plan.

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SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

4.12 Three Free Month Promotion

Beginning August 13, 2005 and ending October 31, 2005, the Company will offer the following promotion to new customers and existing customers who sign-up for a new two or three year term or commitment. Company will credit one month of Customer's Monthly Recurring Charges for each year of its new commitment on the following products: ISDN PRI, Digital PBX / Digital Switched T-1 Service, XOptions (7, 13, 15, & 16), True Business Total Communications and True Business Total Communications & Digital Total Communications.

The credited month of service will be applied as follows:

| Commitment | Credited Months of Service |
|-------------|----------------------------|
| 2 Year Term | 13th and 25th Month |
| 3 Year Term | 13th, 25th, and 37th Month |

The credited month is defined as the applicable monthly recurring charge (MRC) for the product(s) selected by the Customer, it does not include usage, taxes, user fees, or surcharges. The credited month(s) will appear as an automatic credit on the Customer's account. All of the Customer's terms and conditions for the selected service apply to the credited month of service. This promotion may not be combined with any other promotion.

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